

Emergencies

Police

Real emergency (someone's life in danger or crime in progress) dial 999

Marylebone Police Station on 020 7486 1212

Local beat officers 020 7321 9482

Leaks from the flat above

Step one: Knock on the door of the flat above and ask them to shut off their mains water.

Step two: If no one is in turn off the mains water supply in the basement.

Step three: Contact Jeremy James & Co (during working hours). JJ&Co should be able to contact the owner.

Leaks from your flat

Step one: Turn off the mains water supply in your flat (stopcock should be in your hall cupboard).

Step two: Shut off the water supply from your cold water tank using the stopcock in your hall cupboard.

Step three: Contact Jeremy James & Co (during working hours).

Gas

If you smell a gas leak call TransCo on 0800 111 9999

Don't turn on any lights or use any electrical appliances

Shut off the mains gas supply (mains gas tap should be in your hall cupboard). There is another next to your gas meter in the basement.

Noise 020 7641 2000

Westminster's noise nuisance teams operate 24 hours a day.

<http://www.westminster.gov.uk/environment/pollution/noisepollution/quietlife.cfm>